



Registered address: Devonshire Centre Davis. Boundary House. Cricket Field Road. Uxbridge. UB8 1QG

1. Glossary

“Agency” – Wright Childcare

“Nanny” – the maternity nurse, governess or Nanny

“Client” – parent or legal guardian for whom the Nanny is arranged

“Engagement” – agreed period of the Nanny’s services

“Temporary Fees” – fees for Engagements of less than 6 months

“Permanent Fees” – fees for Engagements over 6 months

2. General

a) These Terms and Conditions apply (and shall be deemed to be accepted by the client) from the date at which the agency notifies the client that the Terms and Conditions will apply.

b) The Engagement of a Tutor is deemed to be an acceptance of the terms and fees and obligation to pay the Agency fees.

3. Fees

3.1 Temporary Nanny fees

a) The Agency will charge a fee of £100 per week of Engagement for UK placements and £150 per week for placements outside of the UK.

3.2 Permanent Fees

a) Permanent fees will be based on the Nanny’s salary and length of contract. For a permanent position the Agency fee will be equivalent to 6 weeks of the net salary for UK placements, and 8 weeks of the salary for placements outside of the UK.

4. Cancellation and Replacements

- a) If a Nanny is deemed unsuitable within the first 8 weeks of Engagement of a permanent position, then the Client will be entitled to a replacement which will not incur an additional Permanent fee.
- b) If termination of Engagement occurs after 8 weeks of commencement, the Client will no longer be within the guarantee period.

5. Liability

- a) The Agency will check evidence of identity, qualifications, experience and character of the Nanny which is provided to the Client prior to the Engagement and will endeavour to introduce a suitable candidate to the requirements set out by the Client and provides them in good faith that he or she will perform to the best of his or her abilities
- b) The Agency cannot be held responsible for any loss, damage, injury incurred directly or indirectly arising out of any introduction of the Nanny to the Client.

6. Private Arrangements

- a) An introduction is deemed to be made when the Agency notifies a Client of a Nanny name and/or provides the Client with the Nanny's details.
- b) The Client is not permitted to make private arrangements with the Nanny introduced by the Agency for the 12 months following termination of initial Engagement.
- c) Introductions are confidential. If an introduction of a Nanny is made by the Agency and the Client passes on their details to a third party who subsequently employs that Nanny, then the Client will be liable for the full placement fees to be paid to the Agency.